ALDERNEY GAMBLING CONTROL COMMISSION

APPROVAL OF HOSTING FACILITIES

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1 INTRODUCTION

Section 1(c)of the Gambling (Interactive Gaming) (Alderney) Ordinance, 2001, as amended ("the Ordinance") [Lawful interactive gaming] states the following:

Conducting, or participating in, interactive games shall not be unlawful gambling if the game is not operated at, or from, any place other than an interactive gaming licensee's approved premises, conducted and managed in accordance with the provisions of this Ordinance.

Under the provision of section 10(2)(c) of the Ordinance, the Commission may refuse the grant of an interactive gaming licence in any case where it is not satisfied, having regard to the character, condition or lay-out of the premises, that they are suitable for use by an interactive gaming licensee.

The Commission should be satisfied that a hosting facility meets the criteria set out in this document.

2 SUBMISSIONS FOR APPROVAL

A submission for approval of computer hosting facilities to be made available to interactive gaming licensees is required by the Commission. The submission should be made in writing and address each point in the body of this document and where necessary provide evidence. The submission should be delivered to the Commission at the following address:

Alderney Gambling Control Commission
P.O. Box 15
ALDERNEY,
Channel Islands
GY9 3HT

A submission may be made by email to info@gamblingcontrol.org but a hard copy should follow in due course.

3 PROBITY

A provider of hosting facilities should be deemed to be 'fit and proper' as a business associate of an interactive gambling licensee. Details of the company structure and key personnel should be made available. The provider or any of its staff or principals shall not hold shares in any gambling company.

4 FACILITY AND SERVICES

4.1 General

A full description of the facility should be presented together with the associated services

that are available.   A floor plan of the premises should be included.   In particular, information should be provided in respect of the items detailed below.

4.2 Location
a) Proximity to suppliers of IT, telecommunications, and related products and services
b) Proximity to services (consumables/business services/staff requirements)
c) Reliability of power and telecommunications
d) Bandwidth availability
e) Ease of access to the building (parking/traffic considerations)
f) Occupants of adjacent buildings/offices

4.3 Building Facilities
a) Compliance of Server room to international standards
b) Redundancy of power and telecommunication feeds
c) Off-line power facilities: e.g. UPS and generator power?
d) How often do generators require re-fuelling and what arrangements are in place?
e) Are off-line power facilities manual or automatic switchover?
f) How often are off-line power facilities tested?
g) Emergency lighting systems
h) Access lifts or loading bays
i) Sufficient internal cabling/wiring/outlets?
j) Adequate workshop/ office space provided for customers?
k) What space has been designated to expansion?
l) Staff facilities
m) Satellite access?
n) Microwave line of sight?

4.4 Building Security/ Safety
a) Perimeter boundary fences
b) Use of Security Guards. If yes, own or contracted?
c) Access controls (electronic/physical)
d) Alarm systems (panic buttons, detectors, etc.) and back to base monitoring
e) Response of security systems to power failure tested?
f) Video surveillance of general premises/secure areas/approaches
g) Monitoring of personnel access to sensitive areas
h) Anti-surveillance measures (e.g. on-site or remote listening devices, electronic surveillance of computer activity?)
i) Other tenants?
j) Contractors in use (especially cleaners)?
k) Access to telecom and power distribution boards
l) Access to other plant and equipment rooms (elevator/air-conditioning)
m) External and internal wall construction
n) Quality of locks
o) Security level of doors/windows/fire escapes/delivery bays/other points of entrance
p) Fire suppression system
q) Air conditioning
r) Lightning protection

    s)   Does the building meet occupational health and safety guidelines?

4.4 Disaster Recovery
    a)   Disaster recovery capability
    b)   Business continuity plan

4.5 Internal Procedures
    a)   Entry regulations and controls e.g. staff/visitor identification cards
    b)   Maintenance of access registers/ logs
    c)   Handling of alarm notifications, both technical and security
    d)   Authorisation of contractors
    e)   Emergency requests for access
    f)   Standard security/ inspection checks
    g)   24 x 7 operation/ Out of hours procedures
    h)   Key personnel/ Call out list
    i)   Emergency procedures, e.g.evacuation, etc
    j)   Personnel induction, clearance and training